

Market segment: Business

2N[®] Helios IP Safety

An IP solution for emergency calls



SUITABLE FOR:

- OFFICE BUILDINGS
- SHOPPING CENTERS
- HOTELS
- BANKS
- RETAIL

BENEFITS:

- STRIKING COLOR
- SIMPLE OPERATION
- ACCESS CONTROL

2N® Helios IP Safety

An IP solution for emergency calls



Concept: Intercom

An emergency intercom must meet many expectations. Its primary function is to connect a person in difficulty with a competent operator who can provide assistance. It is essential for the intercom to be easy to find and simple to operate. It must be reliable and fully functional under all circumstances and the corresponding design must be resistant to the elements and mechanical damage.

Intercom design and color maximally conform to its function, yet overall appearance must be of a corresponding standard. Resistance to the environment is a necessity, but this must not restrict user comfort or the clarity of communication.

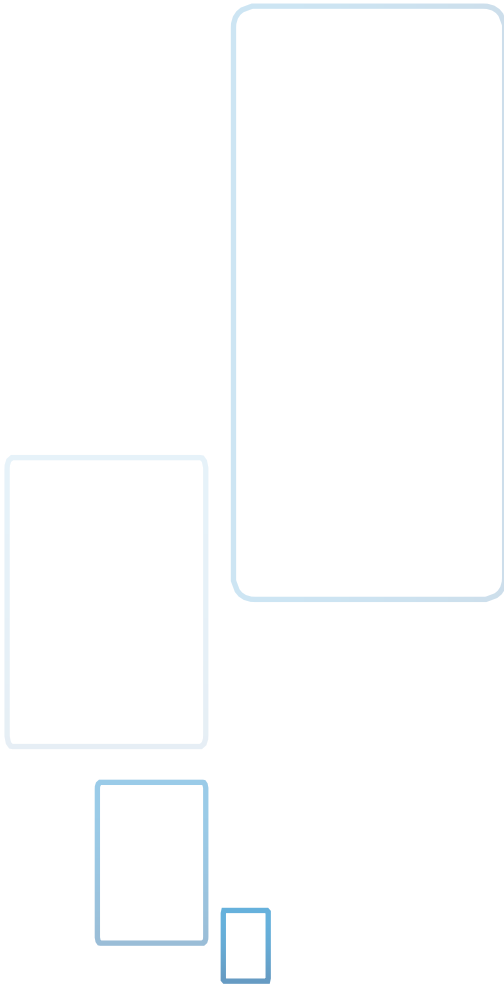
Intercom functions are determined by network connection and configuration. IP devices using standard SIP have a clear advantage, enabling duplex voice and video transmission, redirecting calls and interoperability with other, even remote systems.

Intercom management is an essential activity and its overall difficulty determines work efficiency at the company. It is therefore important for the intercom to have a clearly structured, intuitive interface that enables the configuration of all parameters. With the 2N® Helios IP Safety, the system administrator has two options – a web interface for the specific intercom or the 2N® Helios IP Manager, an application for the management of a number of intercoms from one location.

Solutions:

Entry to a parking lot

The 2N® Helios IP Safety is a typical solution for visitors entering or leaving a parking lot. Outdoor installation in a gatepost, often with no protection from rain or dust, requires a high level of IP coverage, a powerful 10W speaker and sensitive microphone with noise suppression. As a rule, the caller is in an emergency situation and it is therefore essential to connect them with an operator as quickly as possible. For these reasons, our customers appreciate the option of up to three dialed numbers and use of SIP protocol functionality such as redirection of calls.





2N TELEKOMUNIKACE

We are an international company based in the Czech Republic specializing in the development, manufacture and sale of IP intercoms. We have been active on the market since 1991 and we currently have 150 employees. We are proud of our high quality and reliable product portfolio. Our intercoms are the most technologically advanced products on the market, which is confirmed by important certification from Cisco or Avaya.

Thanks to our development and manufacturing facilities and years of experience, we can flexibly respond to the needs of the market and individual customers. We can meet the requirements of the most demanding clients, who we offer tailor-made solutions to meet their exact needs.

We are continually expanding our operation and currently do business with partners in more than 125 countries. You will find our branches all over the world.

